

DENTAL LINK

The **online customer platform** of Dental Labo Vanderbeken



The possibilities of Dental Link

Dental Labo Vanderbeken Dental Link Online Customer Platform

WELCOME, LIESELOT MAERTENS DENTAL LINK HOME CHANGE PASSWORD - LOG OUT

Digital order form
+ case overview

Labo Vanderbeken Shop

TIP!
Add www.dental-link.be to your favorites or as a shortcut on your desktop

On www.dental-link.be you can:

- **Submit and follow up orders digitally** with the order platform & request a pick-up.
- Order your necessary logistics equipment and other items with the **Labo Vanderbeken shop**.

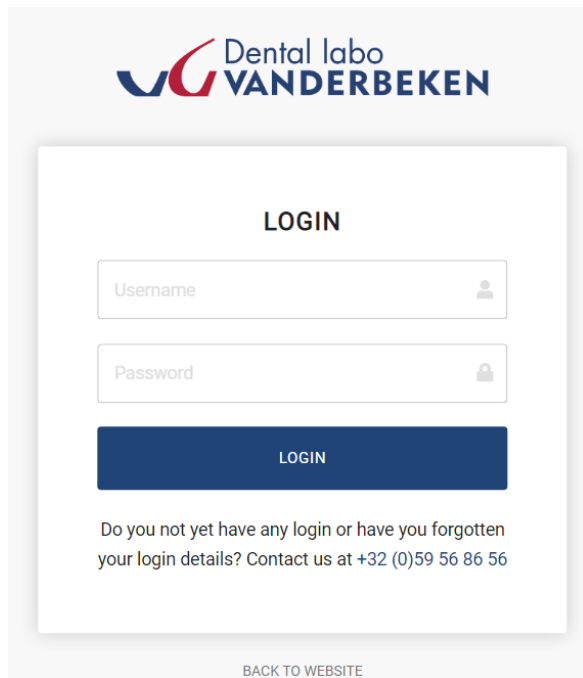
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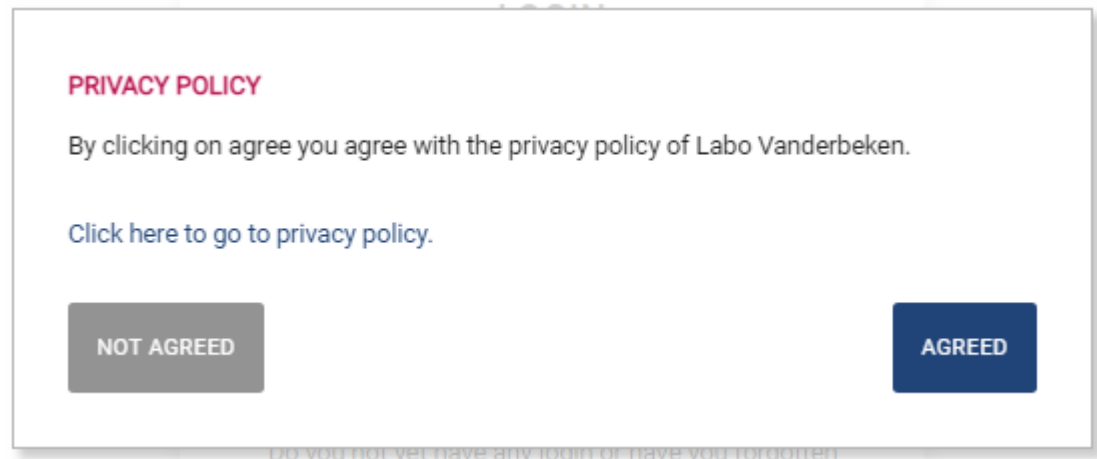
1. Log in and approve privacy policy

You don't have a login or forgot your password? Contact us at info@labovanderbeken.be

At the first login you are asked to approve the privacy policy. This in response to the new privacy legislation that applies from May 25, 2018



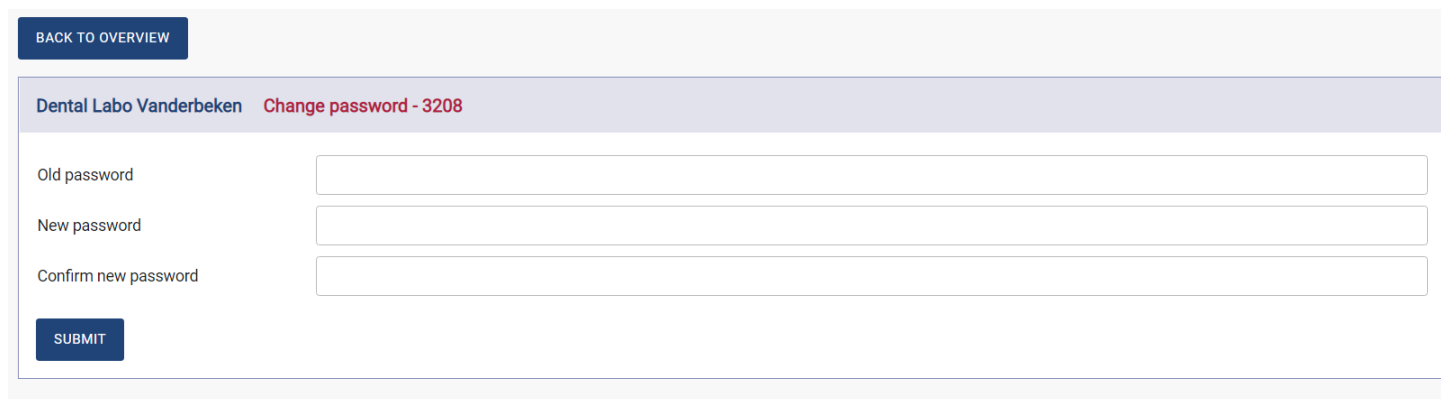
The screenshot shows the login page for Dental labo VANDERBEKEN. At the top left is the logo. The main heading is "LOGIN". Below it are two input fields: "Username" with a user icon and "Password" with a lock icon. A dark blue "LOGIN" button is positioned below the fields. At the bottom, there is a link: "Do you not yet have any login or have you forgotten your login details? Contact us at +32 (0)59 56 86 56". A "BACK TO WEBSITE" link is at the very bottom.



The screenshot shows a privacy policy approval screen. The heading is "PRIVACY POLICY" in red. The text reads: "By clicking on agree you agree with the privacy policy of Labo Vanderbeken." Below this is a link: "Click here to go to privacy policy." At the bottom, there are two buttons: a grey "NOT AGREED" button on the left and a dark blue "AGREED" button on the right.

2. Change password

After logging in, you can change your password, if desired, via the link in the top right corner of the Dental Link application. There you enter your existing password and then your new password. Click on “Save” to confirm.



The screenshot shows a web interface for changing a password. At the top left, there is a dark blue button labeled "BACK TO OVERVIEW". Below it, a light blue header bar contains the text "Dental Labo Vanderbeken" and "Change password - 3208". The main form area has three input fields: "Old password", "New password", and "Confirm new password". Each field is a simple white rectangle with a thin border. Below the input fields is a dark blue button labeled "SUBMIT".

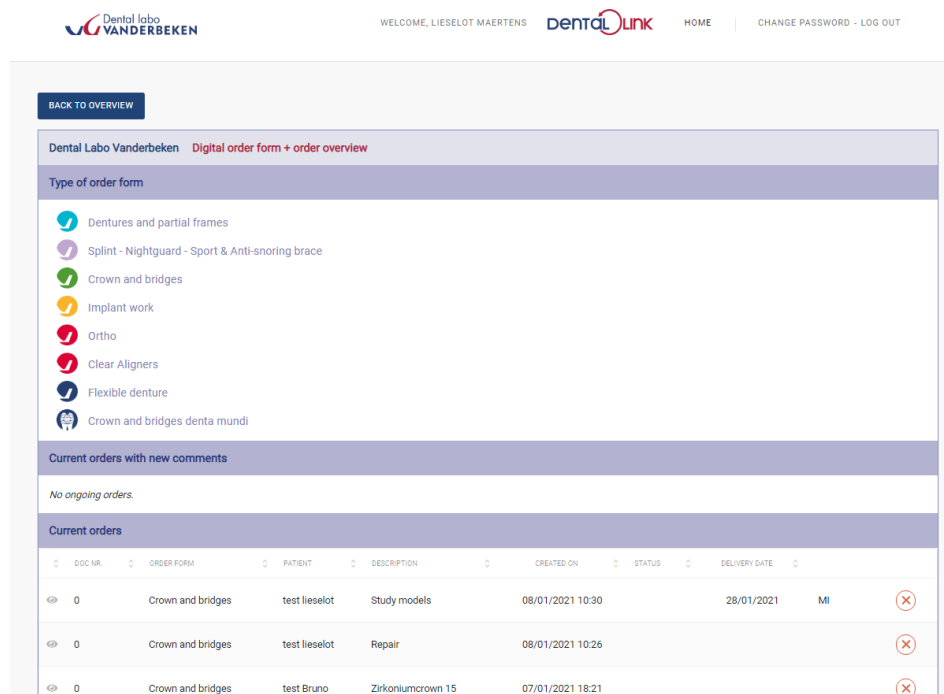
3. Submit your order

Click on the “**Digital order form**” icon on the Dental Link homepage to start filling in your order form.



4. Select order form and consult orders

Choose the type of order form or consult all your current orders.



The screenshot shows the user interface of the Dental Labo Vanderbeken system. At the top, there is a navigation bar with the company logo, a welcome message for 'LIESELOT MAERTENS', and links for 'DENTAL LINK', 'HOME', and 'CHANGE PASSWORD - LOG OUT'. Below the navigation bar, there is a 'BACK TO OVERVIEW' button. The main content area is titled 'Dental Labo Vanderbeken Digital order form + order overview'. It features a 'Type of order form' section with a list of categories: Dentures and partial frames, Splint - Nightguard - Sport & Anti-snoring brace, Crown and bridges, Implant work, Ortho, Clear Aligners, Flexible denture, and Crown and bridges denta mundi. Below this is a section for 'Current orders with new comments' which currently shows 'No ongoing orders'. The 'Current orders' section contains a table with columns for DOC NR., ORDER FORM, PATIENT, DESCRIPTION, CREATED ON, STATUS, DELIVERY DATE, and a delete icon. The table lists three orders:

DOC NR.	ORDER FORM	PATIENT	DESCRIPTION	CREATED ON	STATUS	DELIVERY DATE	
0	Crown and bridges	test lieselot	Study models	08/01/2021 10:30		28/01/2021	MI
0	Crown and bridges	test lieselot	Repair	08/01/2021 10:26			
0	Crown and bridges	test Bruno	Zirkoniumcrown 15	07/01/2021 18:21			

5. Sort pending orders

The overview of the current orders can be sorted by the creation date or requested delivery date by clicking on the underlined label. This way you can easily see what was entered first or last, or what date the work will be returned.

6. Communication between the lab and the customer

The speech bubble icon at the far right of the command line indicates that a comment has been made by Dental Labo Vanderbeken. If you click on it, you will see the comment. Efficient communication between you and Dental Labo Vanderbeken.

CREATED ON	STATUS	DELIVERY DATE	
08/01/2021 10:30	IN LABO VDB	28/01/2021	M 

UNREAD COMMENT

Crown & Bridges

This is a test.

READ

7. Delete order

Orders with a red dot with a cross next to it are orders that have not yet been sent. They can still be removed.

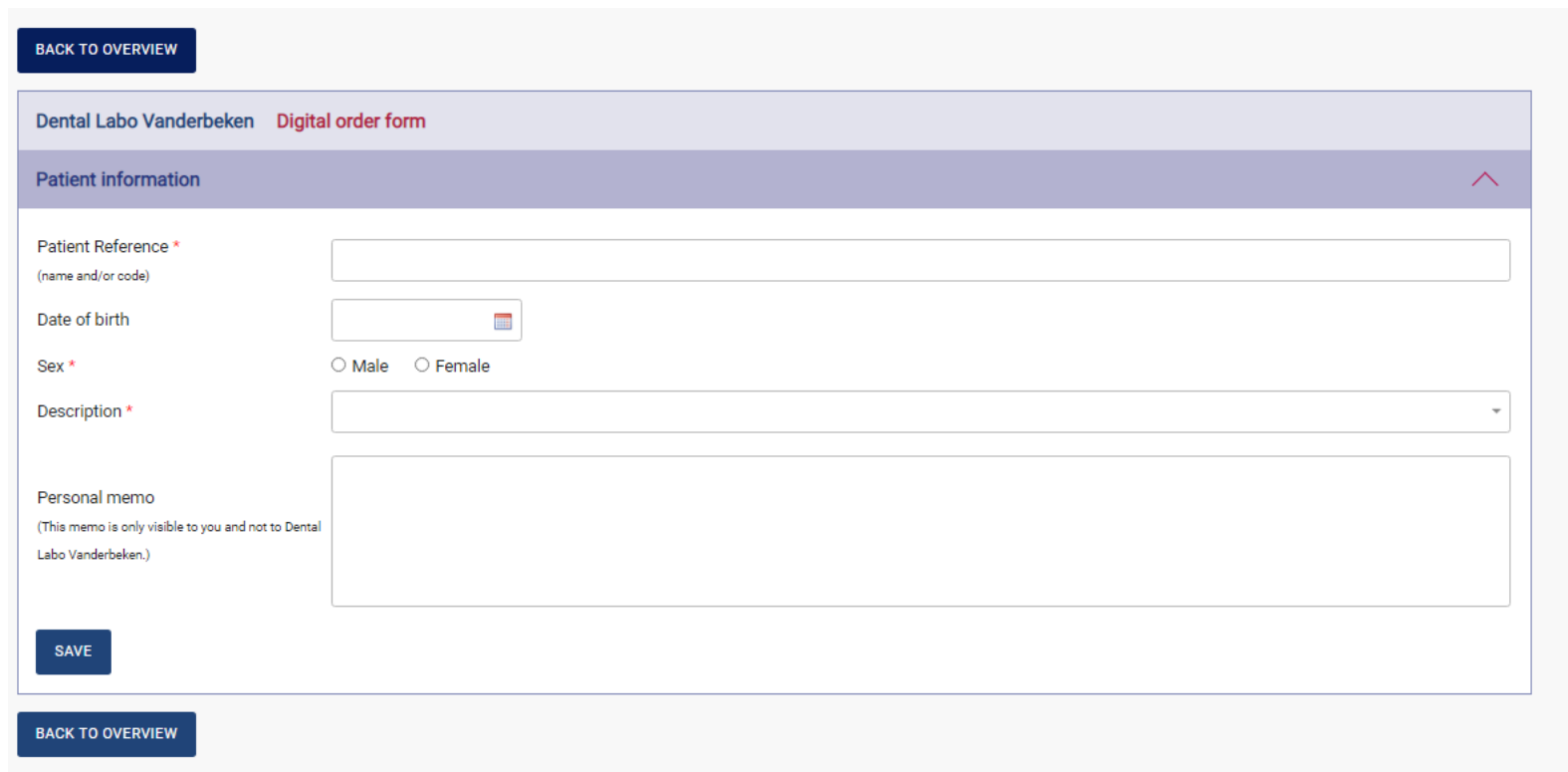
8. Request details of the order

You can request all details of your order by clicking on any field in the row of the order.

9. Make a new order?

Click on the desired order form

Then fill in the **necessary patient data and description of the order**. You can also complete the description yourself if you wish. This description is stated on the delivery note and invoice. You can also write a personal memo below. This personal memo is only visible to you, not to Labo Vanderbeken , and can for example be used to **write a reminder for yourself** for matters that apply to the steps to be completed later.



The screenshot shows a web interface for creating a digital order form. At the top left, there is a dark blue button labeled "BACK TO OVERVIEW". Below this is a header bar with the text "Dental Labo Vanderbeken" and "Digital order form" in red. The main section is titled "Patient information" and contains several input fields: "Patient Reference *" (with a subtext "(name and/or code)"), "Date of birth" (with a calendar icon), "Sex *" (with radio buttons for "Male" and "Female"), and "Description *" (with a dropdown arrow). Below these is a "Personal memo" section with a subtext "(This memo is only visible to you and not to Dental Labo Vanderbeken.)" and a large text area. At the bottom left of the form area is a dark blue "SAVE" button. At the very bottom of the page is another dark blue "BACK TO OVERVIEW" button.

Fill in the step of the order you need, with all mandatory fields filled in and a comment if necessary. All mandatory fields are marked with a red asterisk. Depending on what you enter , additional fields to be completed may automatically appear.

Choose a delivery date depending on the minimum delivery time.

If you want to complete the same step again and have it executed , you can click on *“repeat this step”*

10. Add comments

Comments can be added **for each step** with additional explanations or questions. These are also stated on the internal work order, on which we can provide feedback

11. Specific work preferences

At any step , a specific work preference can be noted that will be returned to all forms or certain steps. To adjust a specific work preference in a specific order or step, please contact Dental labo Vanderbeken.



BACK TO OVERVIEW

Dental Labo Vanderbeken Digital order form

Patient Information - test - Surgical guide

Implant work | Order no 47148

1 2 3 4 5 6 7 8 9 10 11 12

- 1 Repair
- 2 Study models
- 3 Surgical guide - scan plate
- 4 Implant characteristics
- 5 Individual impression tray / Impression copings
- 6 Base plate / try-in bar
- 7 Try-in wax
- 8 Re- try in
- 9 Try-in teeth Crown & Bridges
- 10 Fixed implantwork

12. Insert attachment

Would you like to attach a STL design , digital file , photo or other file? This can be done with “upload attachment” (bottom left of the form)

A file to be uploaded may not exceed more than 50 Mb. The following file types are allowed: doc, docx, xls, xlsx, pdf, bmp, gif, jpg, jpeg, png, bmp, txt, stl, dcm, 3oxz, zip, rar., .borea



8 Re-try in

9 Try-in teeth Crown & Bridges

10 Fixed implantwork

11 Removable implantwork / choice retention system

12 Finsh denture after try-in, in step 10 of 11

Upload attachment

Choose Files No file chosen

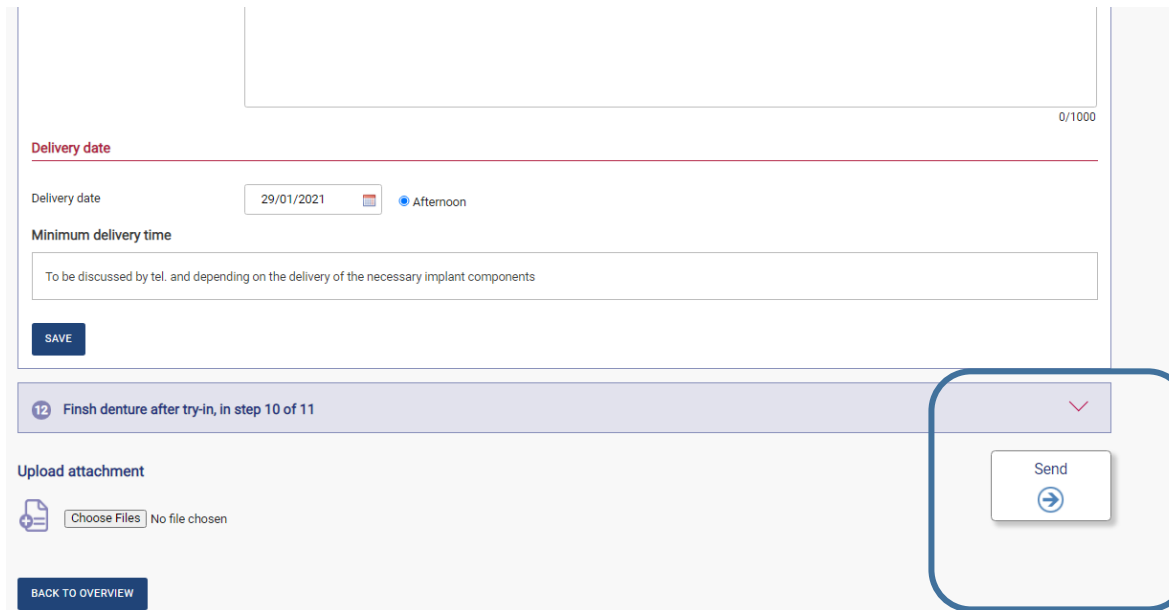
Send

BACK TO OVERVIEW

13. Forward order, register the pick-up and print the order form

Finished completing your step? Click on save and then on send to send the form to Dental labo Vanderbeken. You will then be asked if there has to be registered a pick up. A confirmation that your request has been registered and pick up is planned at the requested time.

PRINT the identification sheet for the pick up



The screenshot shows a web form with the following elements:

- A large empty text area at the top right with a character count of 0/1000.
- A section titled "Delivery date" with a date picker set to 29/01/2021 and a radio button for "Afternoon".
- A section titled "Minimum delivery time" with a text input field containing the text: "To be discussed by tel. and depending on the delivery of the necessary implant components".
- A "SAVE" button.
- A progress bar at the bottom with the text "12 Finish denture after try-in, in step 10 of 11".
- An "Upload attachment" section with a "Choose Files" button and the text "No file chosen".
- A "BACK TO OVERVIEW" button.
- A "Send" button with a right-pointing arrow icon, which is highlighted with a blue rounded rectangle.

IMPORTANT! Next click on “**Print**” to print the identification sheet and pack this together with your order that has to be picked up. If the order is **fully digital** without a pick-up of Fedex, this sheet does not have to be printed.

Delivery date

Delivery date: 29/01/2021 Afternoon

Minimum delivery time

To be discussed by tel. and depending on the delivery of the necessary implant components

SAVE COMMENT

12 Finish denture after try-in, in step 10 of 11

Upload attachment

No file chosen

BACK TO OVERVIEW

Print

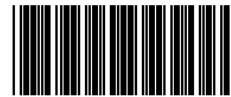
Crown and bridges

Leveradres 3208

Testaccount digitaal opdrachtformulier - UK
Zandvoordeschorredijkstraat 42
8400 OOSTENDE
United Kingdom FEDEX

Patiëntgegevens

test lieselot
V
Study models



214182

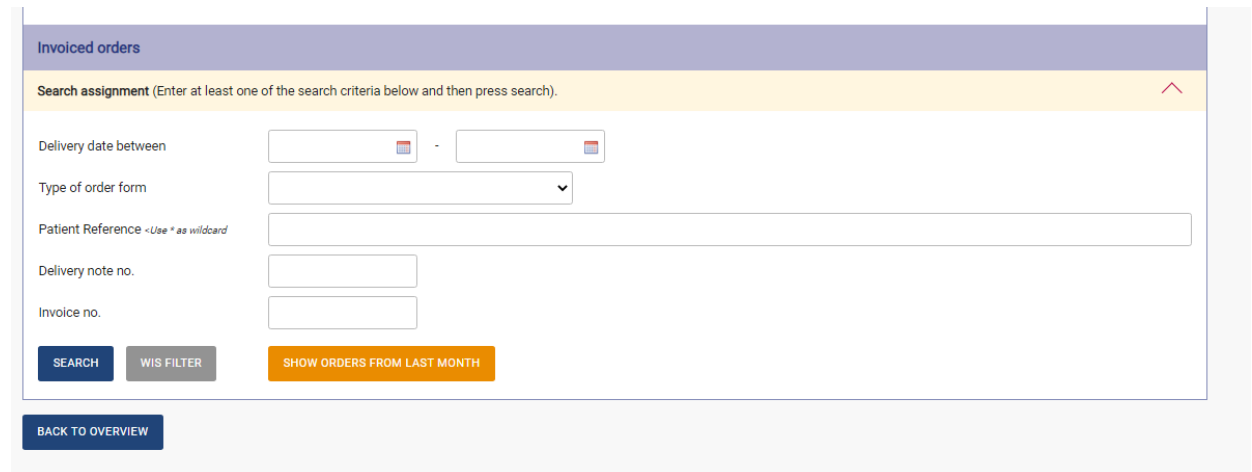
14. Change order after forwarding

Once the order has been sent, you as a customer can no longer make changes yourself, with the exception of the personal memo. If you still want to change something, please contact Dental Labo Vanderbeken.

15. View the status of your order

The status in the overview of current orders shows where the work is located. The possible statuses are :

- **No Status** (empty box): work not yet known at Labo Vanderbeken and can therefore still be canceled by you as a customer.
- **Send**: entered by the customer and sent to Labo Vanderbeken. It is no longer possible to delete and amend.
- **Send from Labo Vanderbeken** :order is on its way back to you or has already arrived.
- **Finished** : work is finished and invoice can be made. The sale day as the requested delivery date , this work will be added to the overview of current orders.



The screenshot shows a web interface for searching 'Invoiced orders'. At the top, there is a header 'Invoiced orders' and a search instruction: 'Search assignment (Enter at least one of the search criteria below and then press search)'. Below this, there are several search criteria: 'Delivery date between' with two date pickers, 'Type of order form' with a dropdown menu, 'Patient Reference -Use * as wildcard' with a text input field, 'Delivery note no.' with a text input field, and 'Invoice no.' with a text input field. At the bottom of the search area, there are three buttons: 'SEARCH', 'WIS FILTER', and 'SHOW ORDERS FROM LAST MONTH'. Below the search area, there is a 'BACK TO OVERVIEW' button.

16. Overview of your completed/invoiced orders

You will also find an overview of the completed – not invoiced orders as well as the invoiced orders. The day after the delivery date, your order is listed under “ Completed – not invoiced “ and the delivery note number. Later, after invoicing , the work will be added to invoiced orders.

17. Front desk login

There is a possibility to request a front desk account. This is useful for consulting all orders from different dentists as a receptionist of a group practice. Here you will only see an overview of all orders. Details for each order cannot be consulted. The front desk account is especially useful for following up which orders will be delivered at what date.

18. Log out

You can log out with the link at the top right. We recommend that you always log out when finished.



19. Questions?

We are constantly optimizing and improving the customer-friendliness of our Dental-Link platform, based on the comments of our loyal customers.

Comments or questions? We appreciate your feedback!

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